Accessibility statement

Accessibility Statement

Accessibility Statement for: Zwack Webshop

This is an accessibility statement from **Zwack Unicum Nyrt.**

Measures to Support Accessibility

Zwack Unicum Nyrt. takes the following measures to ensure accessibility of the **Zwack Webshop**:

- Include accessibility as part of our mission statement.
- Integrate accessibility into our internal policies.
- Define clear accessibility goals and responsibilities.
- Apply formal accessibility quality assurance methods.
- Content creators and developers regularly review new content for compliance.
- Continuous testing is carried out using internal and external tools (e.g., axe-core).

Conformance Status

The **Web Content Accessibility Guidelines (WCAG)** define requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

Zwack Webshop is **partially conformant** with **WCAG 2.1 Level AA**.
Partially conformant means that some parts of the content do not fully meet the accessibility standard.

Additional Accessibility Considerations

- Ensuring tab navigation
- Improving keyboard accessibility
- Implementing ARIA tags
- Partial improvement of forms and contrast ratios

Feedback

We welcome your feedback on the accessibility of the **Zwack Webshop**.
Please let us know if you encounter any accessibility barriers on the **Zwack Webshop**:

Phone: +36 1 456 5247
Email: webshop@zwackunicum.hu
Visitor address: 1095 Budapest, Dandár utca 1.
Postal address: 1095 Budapest, Soroksári út 26.

We aim to respond to feedback within **3 business days**.

Compatibility with Browsers and Assistive Technologies

Zwack Webshop is designed to be compatible with the following assistive technologies:

- Supported on modern web browsers.

Zwack Webshop is not compatible with:

- Older browsers that are no longer supported.

Technical Specifications

Accessibility of the **Zwack Webshop** relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon to ensure conformance with the accessibility standards used.

Limitations and Alternatives

Despite our best efforts to ensure accessibility of the **Zwack Webshop**, there may be some limitations. Below is a description of known limitations and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Zwack Webshop:

- Some previously uploaded PDF documents and image materials may not be fully accessible.
- Certain third-party plugins (e.g., payment modules) may not fully comply with WCAG requirements.
- We monitor user feedback and generally resolve reported issues within **3 business days**.

Please contact us via the channels above if you encounter an accessibility barrier.

Assessment Approach

Zwack Unicum Nyrt. assessed the accessibility of **Zwack Webshop** through the following approach:

- Self-evaluation

Date

This statement was created on **October 3, 2025**, using the **W3C Accessibility Statement Generator Tool**.